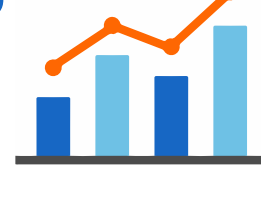


USING LABOR METRICS TO DRIVE EMPLOYEE PERFORMANCE



TZA's ProTrack software provides DC leadership the visibility and actionable information required to improve employee performance.



HERE ARE 5 OF THE MOST IMPORTANT METRICS USED TO UNDERSTAND YOUR LABOR FORCE:

1 STANDARD PRODUCTIVITY

The adage "You can't manage what you don't measure" applies here. Standard productivity provides an objective measure of the processing power of your labor force down to the individual.



It allows you to understand what throughput or Units per Hour (UPH) each area the DC should expect.



2 FORECASTED DEMAND

ProTrack tracks a wealth of information, and that historical information is used to determine what volumes we should expect next.

This metric provides you an accurate future estimation to help right size your labor, your processes, and customer expectations for all levels of the organization.

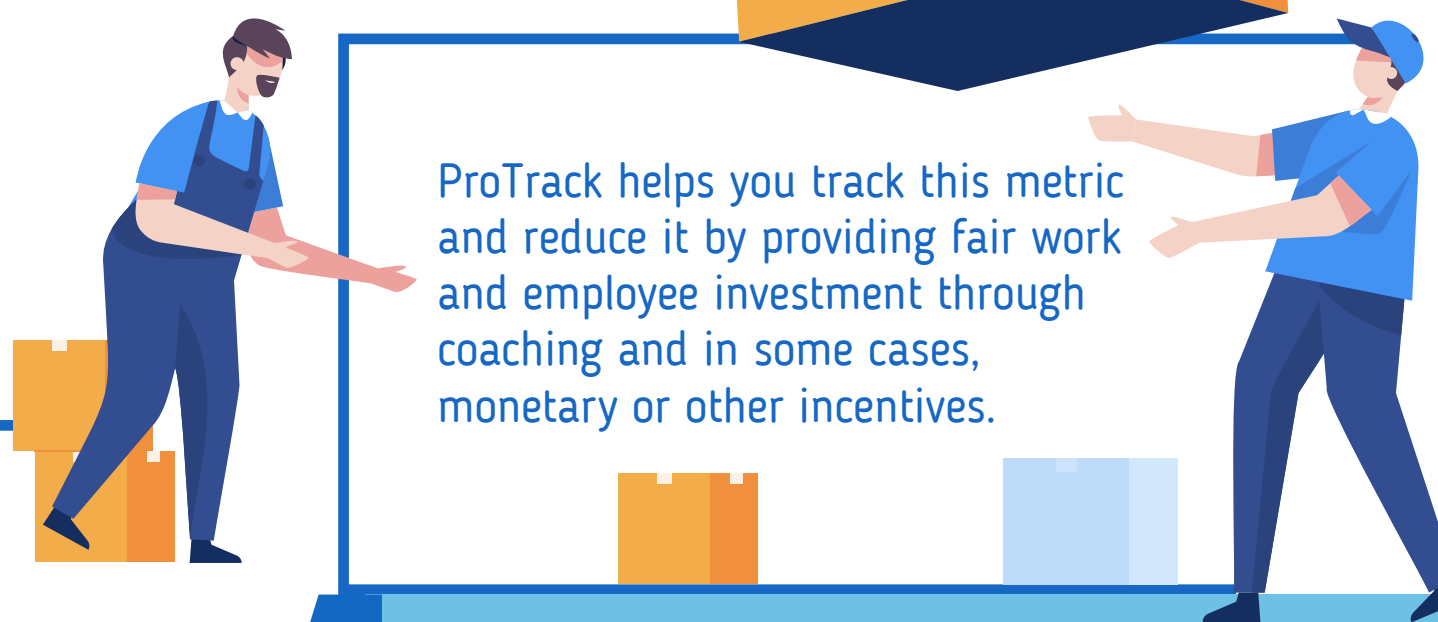


3 ATTRITION

Attrition is a measure of your turnover rate and is a prime candidate for your labor capacity planning process.



ProTrack helps you track this metric and reduce it by providing fair work and employee investment through coaching and in some cases, monetary or other incentives.



4 UTILIZATION

Utilization is a measure of how much productive time your resources work each day.

It allows you to separate your direct labor activities like picking, packing and shipping from indirect activities like lunch, breaks and other delays like equipment change and housekeeping.



5 ACTIVE HEADCOUNT

Active headcount is a measure of the available workforce you have on hand at a given time.

This gives you the ability to understand your operations' processing potential and the need for temps or reassigned labor to fill any capacity gaps.

It also feeds into your labor capacity planning process that ensure you have resources trained and available at the right time to impact your needs.

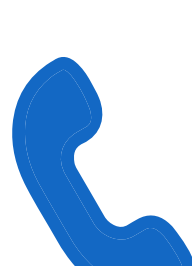


BOOK A DEMO

Check out our **COST SAVINGS CALCULATOR**

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to see how ProTrack can help your organization.



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